

CLOSING THE LEADERSHIP GAP: GENDER EQUITY AND LEADERSHIP IN THE GLOBAL HEALTH AND CARE WORKFORCE

POLICY ACTION PAPER

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The literature review on gender, equity and leadership in the health and care workforce will be made public as part of a GEH policy bank.

Abbreviations

GEH	Gender Equity Hub
ILO	International Labour Organization
LMIC	low- and middle-income countries
PPE	personal protective equipment
SDG	Sustainable Development Goal
STEM	science, technology, engineering and medicine
UHC	universal health coverage
UNDP	United Nations Development Programme
UNICEF	United Nations Children's Fund
WHO	World Health Organization



1. About this policy action paper

1.1 Unpacking the leadership paradox in health and social care

The health and social care sector is one of the largest and fastest growing employment sectors in the world, particularly for women (1). Women provide essential health and care services for around 5 billion people and contribute an estimated US\$ 3 trillion annually to global health; half in the form of unpaid work (2).

Women comprise almost 70% of health and social care workers globally (3) and nearly 90% of the nursing and midwifery workforce (4) and yet it is estimated that they hold only around 25% of leadership roles in health (3). This paper examines the paradox of why so few women are leaders in a majority female profession and explores actions that can be taken to redress this gender imbalance which impacts on health security and health and care delivery for all.

In March 2019 WHO launched a landmark report, *Delivered by women, led by men: a gender and equity analysis of the global health and social workforce* (3). The report, a product of the WHO Gender Equity Hub (GEH) of the Global Health Workforce Network, calls for urgent action to address gender inequities in the health and social care workforce in order to reach universal health coverage (UHC) and other Sustainable Development Goal (SDG) targets.

The four thematic areas in the report were: gender parity in leadership; occupational segregation; decent work free from bias, discrimination and harassment, including sexual harassment; and the gender pay gap. In March 2020, building on the report, the WHO GEH launched a public consultation on “gender equity and leadership in the global health and social workforce”.

Following a literature review, the GEH is launching this policy action paper, incorporating feedback received from public consultation and focusing on pragmatic policy actions. The leadership gap between women and men in health can only be closed by addressing systemic barriers to women’s advancement.

Since *Delivered by women, led by men* was published, the world has been hit by the COVID-19 pandemic, which has stress tested the resilience of health, social and economic systems in all countries and produced additional evidence and lessons on gender, equity and the health and care workforce, the subject of this paper. COVID-19 has had a profound impact on women in the health and care workforce and threatens to widen the leadership gap for women in the sector.

“The leadership gap in health can only be closed by addressing the systemic barriers women face.”

“COVID-19 threatens to widen the leadership gap for women.”

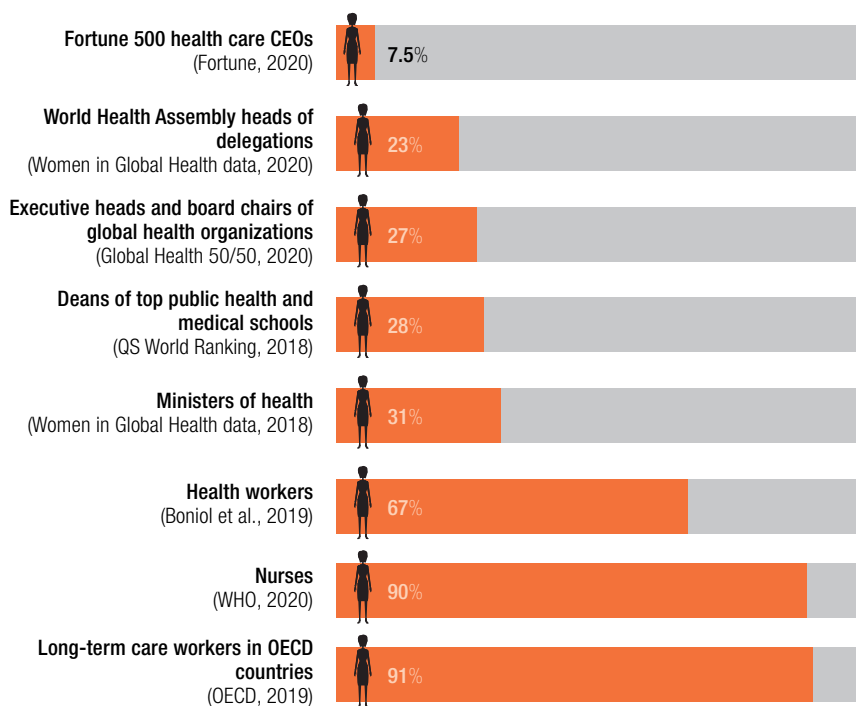
2. Mapping the problem: global health and care – delivered by women, led by men

Key findings on gender, equity and leadership in the global health and social workforce from *Delivered by women, led by men* (3) are:

- Gender leadership gaps are driven by stereotypes, discrimination, power imbalance and privilege.
- Women’s disadvantage intersects with and is multiplied by other identities, such as race and class.
- Global health is weakened by excluding female talent, ideas and knowledge.
- Women leaders often expand the health agenda, strengthening health for all.
- Gendered leadership gaps in health are a barrier to reaching the SDGs and UHC.

Women are almost 70% of the global health and social workforce but it is estimated they hold only 25% of senior roles. Only 23% of national delegations to the World Health Assembly in 2020 were headed by women and fewer than 5% of the chief executive officers of Fortune 500 health care companies are female (5).

Fig. 2.1 Women’s representation in global health



“Women are almost 70% of the global health and social workforce, but it is estimated that they hold only 25% of senior roles.”

Source: Adapted from Women in Global Health (5).





Gender bias is a significant factor in recruitment and promotion. Women may be discouraged from opting for higher status specialties in medicine, such as surgery, due to bias, stereotyping and discriminatory attitudes during training.



Unequal leadership opportunities for women in health reduce career satisfaction, cause loss of morale and significant loss of lifetime income.

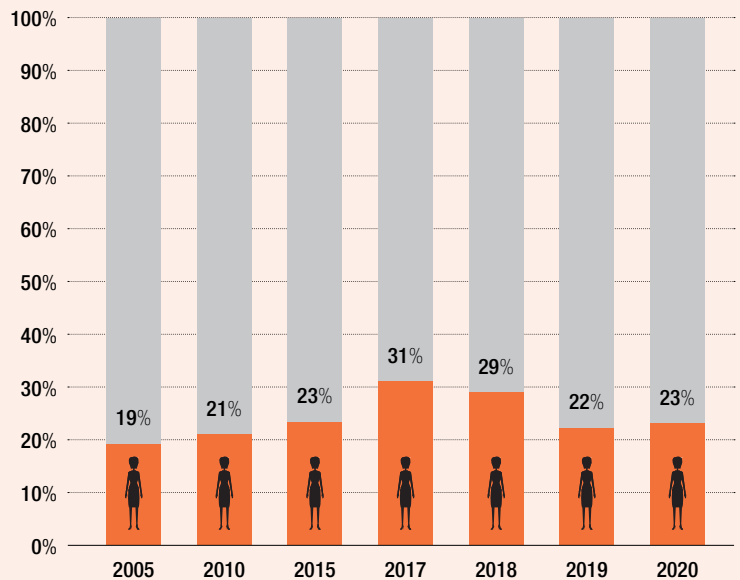


Leadership matters at all levels – underrepresented voices, particularly women from the Global South, marginalized social groups and occupations with high patient contact, are critical to informed global health decision-making.

Women are marginalized in global health leadership – particularly, women from low- and middle-income countries

A study of 200 organizations active in global health found 73% were headed at the executive level by men. Women therefore held around one quarter of leadership positions, but women from low- and middle-income countries (LMIC) were particularly marginalized – holding only 5% of executive level roles in such organizations (8).

Percentage of national delegations to the World Health Assembly headed by women



Source: Women in Global Health (5).

4. Gender equality in health and care sector leadership: marginalizing women from decision-making leads to worse health outcomes for everyone

Global health is losing out on women's talent, perspectives and knowledge. Health systems function better when women, who deliver much of the care, have an equal say in their design and delivery.

“Global health is losing out on women's talent, perspectives and knowledge.”

Women in health leadership can expand the agenda, giving greater priority to issues such as sexual and reproductive health that apply to all but have the greatest impact on women and girls (21).

Significant gains from the participation of women at all levels in the health and care workforce will be made by eliminating gender inequality, bias and discrimination.

“Health systems function better when the women who manage them have an equal say in their design and delivery.”

More women leaders will increase the number of women role models and mentors for men and women, breaking stereotypes of men as “natural leaders” (22).

There are instances where enabling nurses to lead health services has led to better health outcomes, retention and greater innovation (23). There are high opportunity costs from excluding women.

Companies with diverse executive teams outperform competitors run by men only (24). Women enrich health leadership with perspectives based on different life experiences.

Fewer women in leadership partly explains why men earn more, on average, than women in the health sector, leading to lifetime loss of income for women (25).

Women health workers report sexual harassment from colleagues and patients (3). More women leaders could result in fewer cases of sexual harassment, thereby reducing harm to individual health workers and health systems.

The World Economic Forum estimates it will take 257 years to close the gender gap at work (26). Faced with unequal chances to reach leadership, younger cohorts of women may leave the health sector.

“The World Economic Forum estimates it will take 257 years to close the gender gap at work.”



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Realizing the “triple gender dividend”

Increasing female talent in health leadership will have wide benefits, enabling the expansion of the global health and social care workforce needed to achieve the SDGs, UHC, and realizing a triple gender dividend seen in:

- 1. Better health:** equal opportunities and decent work will attract and retain female health workers, helping to fill the 18 million global health worker gap.
- 2. Gender equality:** investing in women to enter leadership and formal sector jobs in health will increase gender equality as women gain more income and decision-making power.
- 3. Economic growth:** new jobs created in health will fuel economic growth and strengthen health systems and outcomes, all contributing to UHC and the SDG targets by the 2030 end date.



5. Beyond numbers and gender parity: ensuring all leaders address inequality

History matters: medicine was established as a men's profession, with women formally excluded. Over time, women gained entry to medicine. But in some countries the first female doctors only graduated in the 1940s, and it was later for ethnic minority women. Women and men have lacked women role models in medicine.

“History matters: medicine was established as a men’s profession.”

Women’s representation in health has increased rapidly in the last 30 years, particularly in higher wage health care occupations. In many countries, women are the majority of medical students (25).

Since women comprise almost 70% of the health and social workforce, there is an opportunity for the sector to empower these women as drivers of change in sustainable and inclusive economic development.

“There is an opportunity to empower women in health and care as drivers of sustainable and inclusive economic development.”

Policy-makers must recognize women’s specific needs, such as PPE designed to fit female bodies (27). Moreover, to recruit and retain women and enable them to achieve, workplace policies must fit the realities of women’s lives.

Findings on gender and equity in the health and social workforce are limited by major gaps in data and research, including sex/gender-disaggregated data on leadership in the health and care workforce and on intersectional factors such as race and disability (3).

“Beyond gender parity, leaders of all genders must promote gender-transformative policies to realize better global health.”

Data on sexual identity and orientation of health and social workforce leadership is scarce. It is likely that, in most contexts, non-binary genders face significant discrimination and bias in the health and care sector.

Women are diverse – an intersectional approach is critical

Women are not a homogenous group and women from some social groups and geographies will have a significant advantage over some other women in terms of education and career advancement. Intersectionality describes the complex, cumulative way that different forms of discrimination combine, overlap or intersect – and are amplified when operating together. Women belonging to a socially marginalized race, class, caste, age, ability, ethnicity, sexual orientation or identity, may face far greater barriers to accessing leadership. In many contexts, women from lower socioeconomic backgrounds are clustered into lower status sectors in the health and care workforce. One study from United States of America found that black and Latina women in the health workforce earn less than white women in identical positions (28). An intersectional approach is needed to unpack these differences and design policy measures to address the greater discrimination and disadvantage experienced by some groups of women. Sex-disaggregated data on the health and care workforce, however, is often not available and data disaggregated further by other social factors is even harder to find.

Moving beyond gender parity to gender-transformative leadership

Equal representation of women in leadership needs no justification in a workforce with a majority of women. Beyond gender parity, however, leaders of all genders must promote gender-transformative policies to realize better global health. Addressing gender inequality in the health and social care sector is not solely the responsibility of women leaders.

Gender-transformative policies are defined in *Delivered by women, led by men* as those that “seek to transform gender relations to promote equality”. Gender-transformative leadership will be grounded in principles including:

- a framework for gender equality, women's rights and human rights;
- challenging privilege and power imbalances based on gender that undermine health;
- intersectionality, addressing social and personal characteristics that intersect with gender – race, ethnicity, geography etc. – to create multiple disadvantages; and
- being applicable to leaders of any gender, not exclusively women leaders.

Gender-transformative leaders in global health and social care will aim to leave no one behind in access to health and equally, aim to leave no one behind in leadership and decision-making.

Source: A new vision for global health leadership (29).



7. A framework for change: four action areas to support women's leadership

7.1 Build the foundation for equality

Governments must create the legal foundation for gender equality to enable women to engage equally with men at work. Laws and policies that address underlying causes of gender inequity are needed. The gender balance will not equalize on its own.

This will include:

- **Removing restrictions on women's right to work:** Despite recent progress, 90 countries still have employment laws that restrict the types of jobs women can hold, and when and where they are permitted to work. In 18 countries husbands have the legal right to prevent their wives from working (32).
- **Prohibiting discrimination against women at work and supporting collective bargaining for women:** Women are more likely than men to work in non-unionized sectors, commonly the case in the care sector (3). Younger workers in health and care are more vulnerable to insecure employment terms, unsafe working conditions and lower wages. Governments, employers and unions all have a significant part to play in addressing gender equity and discrimination through social dialogue and collective bargaining.
- **Ensuring equal pay for equal work and gender pay gap transparency:** The World Bank has concluded that over two thirds of countries could strengthen legislation on women's pay (32). A small but growing number of countries mandate employers to publish their gender pay gap and this transparency, especially when coupled with penalties for non-reporting, has catalysed action to reduce the gap (33).
- **Parental leave and family friendly policies:** Women in the health and social sector are less likely than men to be in full-time employment. Laws that enable flexible working, subsidized or state-funded childcare and parental leave are likely to enable more women in the health and social workforce to enter senior roles. Most countries allocate only small amounts of parental leave to fathers, if any, meaning childcare and domestic work are unlikely to be shared equally, preventing women from focusing on career advancement.
- **Laws against violence and sexual harassment at work:** Health workers are vulnerable to violence and every year, tragically, health workers lose their lives as a result of attacks. Only 37% countries report measures in place to prevent attacks on health workers (6). Sexual harassment at work is reported to be a major problem for female health and social care workers but rarely recorded or sanctioned. Studies have shown that sexual harassment reduces productivity, creates higher turnover and absenteeism and impacts patient care (3). Currently, 50 countries have no law against sexual harassment in the workplace (32). The landmark International Labour Organization (ILO) Convention No. 190 (34) comes into force in June 2021 and will be significant in encouraging governments to address violence and sexual harassment of all workers, including women in health and social care.

ILO Convention 190 – work free from violence and harassment

In June 2019, the International Labour Conference adopted ILO Convention No. 190, the first international labour standard to address violence and harassment at work. Together with ILO Recommendation No. 206, it provides a framework for action and a unique opportunity to shape a future of work based on dignity and respect. Several countries have already ratified the Convention and others are expected to ratify as it goes live in June 2021. Many, including trades unions, nongovernmental organizations, professional associations and women’s organizations in the health and social care sector, have campaigned for countries to ratify the Convention and implement its provisions at national level. Violence and harassment in the health and care workforce disproportionately impact women workers, causing them harm and damaging their careers.

- **Ensuring access of boys and girls to education, especially secondary education:** Such access feeds tertiary level training for higher status health workforce occupations. According to the United Nations Children’s Fund (UNICEF) (35), 132 million girls are out of school. Only 45% countries have achieved gender parity in lower secondary education and even fewer, 25%, have achieved gender parity in upper secondary education. Unequal access to secondary education limits the opportunities for girls in many LMIC to enter training for formal sector health jobs and, in turn, constrains training and recruitment of health workers to fill the 18 million health worker jobs needed to achieve UHC.

7.2 Address social norms and stereotypes

Social norms and gender stereotypes drive much of the gendered segregation in the health and social workforce and the lower value placed on professions that are majority female. Gendered stereotypes of occupations and of leadership as a “man’s role” originate long before people join the workforce. Measures to combat gender stereotypes include:

- **Engaging girls in science, technology, engineering and maths (STEM):** Particularly in LMIC, such participation will to enable girls to join health professions. Although girls everywhere have made impressive gains in access to primary education particularly, it is critical they can access secondary education and are not deterred from taking STEM subjects by stereotypes that signify them as “male subjects”. Qualifying in STEM subjects at secondary school level will generally determine entry to tertiary level courses and training for higher status health professions such as medicine.

“Organizations such as Girls Who Code, StemBox, Blossom, Engineer Girl, Girls Can Code in Afghanistan, @IndianGirlsCode, have successfully encouraged women and girls to explore male-dominated STEM fields.”



- Targeted campaigns to attract underrepresented groups:** Several countries have run targeted campaigns to break the stereotype of nursing as a female profession and attract male applicants. The American Association for Men in Nursing is a network with chapters that encourages men to become nurses and supports male nurses professionally (36).
- Addressing gender equity, conscious and unconscious bias and stereotypes in curricula and training programmes for health and social care workers:** No examples were identified of medical school curricula addressing gender stereotypes. Such programmes would be particularly valuable for managers and senior staff.

“The Unstereotype Alliance, (37) convened by UN Women, is a global initiative bringing together partners to use the advertising industry to drive positive change. This industry-led initiative unites leaders across business, technology and creative industries to tackle the widespread prevalence of gender stereotypes in advertising.”

Gendered social norms impact on women’s leadership – around half of men and women think men make better political leaders than women

The United Nations Development Programme (UNDP) Gender Social Norms Index measures how social beliefs obstruct gender equality in areas like politics, work and education, and contains data from 75 countries, covering over 80% of the world’s population. According to the Index, 91% of men and 86% of women show at least one clear bias against gender equality in areas such as politics, economic, education, intimate partner violence and women’s reproductive rights. Around 50% of men and women interviewed across 75 countries say they think men make better political leaders than women, while more than 40% felt that men made better business executives. The Index shows that bias against gender equality is rising, including amongst younger men, with a backlash against gender equality recorded in Sweden, India, South Africa and Romania.

Source: Tracking social norms – a game changer for gender inequalities (22).



7.3 Address workplace systems and culture

Interventions in this area in the past have focused on training for women in areas such as self-esteem and self-presentation, on the assumption that women needed to change to compete in systems and cultures designed for men. This ignored the systemic inequality, bias and exercise of power that favoured men for leadership roles. Addressing workplace systems and culture will include:

- **Visible and accountable senior leadership:** Establish senior champions for gender equality in the workforce and include progress indicators in their performance management targets. This should include leadership on a zero-tolerance strategy for workplace bullying and sexual harassment.
- **Targets and quotas to achieve gender parity in leadership where a gender(s) is underrepresented, taking an intersectional approach:** Targets are voluntary and set at an organization's own discretion. Quotas are mandated, set by an external body and imposed upon an organization. Countries and organizations have set both quotas and targets for women in leadership, with quotas being the stronger measure. Quotas have been seen as an interim measure that could be lifted once equal numbers of men and women in leadership has become accepted as the norm.



8. The policy imperative – governments have committed to act

Governments have agreed to address work policies and culture, create decent work for women and close gender gaps in leadership and pay (gender-transformative policy change) in the health and social workforce.

Commitments in the SDGs, the Global Strategy on Human Resources for Health (39), the joint WHO, ILO and Organisation for Economic Co-operation and Development “Working for health” five-year action plan (2017–2021) (40) and the Political Declaration from the 2019 UN High Level Meeting on UHC (41) create a strong platform for change and set a timetable. The commitments in the five-year action plan are to be delivered by 2021, and the SDGs, UHC and Global Strategy on Human Resources for Health by 2030.

The “Working for health” five-year action plan specifically commits to gender-transformative policy that will accelerate equal representation of women and men in health sector management and leadership. In November 2017, WHO established the GEH, co-chaired by WHO and Women in Global Health, under the umbrella of the Global Health Workforce Network. The GEH brings together key stakeholders to strengthen gender-transformative policy guidance and implementation capacity for overcoming gender biases and inequalities in the global health and social care workforce, in support of the Global Strategy on Human Resources for Health: Workforce 2030, and the gender deliverables in the “Working for health” five-year action plan.

“Working for health”: a five-year action plan for health employment and inclusive economic growth (2017–2021) (40)

“...Deliverable 2.1 Gender-transformative global policy guidance developed and regional and national initiatives accelerated to analyse and overcome gender biases and inequalities in education and the health labour market across the health and social workforce (for example, increasing opportunities for formal education, transforming unpaid care and informal work into decent jobs, equal pay for work of equal value, decent working conditions and occupational safety and health, promoting employment free from harassment, discrimination and violence, equal representation in management and leadership positions, social protection/childcare, and elderly care)”.



Checklist for male allies

- ✓ “Lean out” – support women, make space for women and give women credit.
- ✓ Be gender aware in meetings; ask “Am I talking over and interrupting women?”
- ✓ Challenge gender bias, discrimination and harassment – do not be a bystander.
- ✓ Challenge gender discrimination against underrepresented groups, e.g. on race.
- ✓ Mentor, coach and sponsor women.
- ✓ Be aware of gender bias and assess performance of men and women equally.
- ✓ Do not make comments on a woman’s appearance you would not make to a man.
- ✓ Promote and use opportunities for flexible working/parental leave to share childcare and unpaid domestic work equally.

Checklist for women

- ✓ Form alliances with other women for support and to catalyse organizational change.
- ✓ Take and create opportunities.
- ✓ Work collectively – women’s organizations, professional associations, trade unions.
- ✓ Extend down the ladder – coach and sponsor women, especially from underrepresented groups.
- ✓ Be a role model of gender-transformative leadership for men and women to emulate.
- ✓ Cultivate leadership skills – strategic thinking, negotiation, political and power analysis.
- ✓ Challenge bias and discrimination.
- ✓ Do not be deterred by setbacks and build resilience to keep on going.



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